

## **Understanding and Combating Return Preparer Fraud**

#### **A Combined Effort**

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# Internal Revenue Service Criminal Investigation Mission

Criminal Investigation serves the American public by investigating potential criminal violations of the Internal Revenue Code and related financial crimes in a manner that fosters confidence in the tax system and compliance with the law.



#### **Refund and Cyber Crimes**

- Return Preparer Program
- Questionable Refund Program
- Identity Theft
- Cyber Crimes



#### Return Preparer Fraud

- Preparation and filing of false income tax returns by unscrupulous preparers who:
  - Inflate personal or business expenses
  - Create false deductions
  - Excessive exemptions
- Preparers' clients may or may not have knowledge of the false expenses, deductions, exemptions and/or credits shown on their tax returns.



#### Investigative Approach

- Scheme Development
- Taxpayers and Informants
- Collaboration with other IRS Business Units



#### **Criminal Violations**

- Title 26 USC Section 7206(2)
- 18 USC 286 Conspiracy to File False Claims (Taxrelated)
- 18 USC 287 Filing False Claims (Tax-related)
- 18 USC 641 Theft of Government Funds
- 18 USC 510 Treasury Check Charge
- 18 USC 1029 Access Device Fraud
- 18 USC 1708 Mail Theft
- 18 USC 1028 Identity Theft



#### **Education & Outreach**

- Knock and Talk Visit Program
  - Special agents partner with revenue agents
  - Educational visits with return preparers
  - Identified by scoring system
- Field Office special agent visits
- Media Publicity/YouTube Videos
- Success measures

Criminal Revenue Service Criminal Investigation				
Return Preparer Program Statistics				
ltem	FY 2015	FY2016	FY2017	FY2018
Investigations Initiated	266	252	302	224
Prosecution Recommendations	238	174	193	177
Convictions	210	216	164	150
Conviction Rate	96.8%	98.6%	95.9%	96.8%
Sentenced	204	202	190	148
Avg. Months to Serve	27	22	26	25



#### **Electronic Filing Identification Number**

 Item
 FY 2015
 FY2016
 FY2017
 FY2018

 EFINs
 329
 358
 412
 302

 Suspended/Revoked
 329
 358
 412
 302



#### Warning Signs of Potential Fraud

- Income insufficient to cover claimed expenses
- Claiming false dependents
- Inflated itemized deductions including: charitable contributions, medical or dental expenses
- Claiming tax credits based on false income/expenses
- False business expenses created to offset income



#### Oversight of Emerging Threats

- Data Breaches
- EFINS/PTINS
- False/fraudulent ITINs



## Information Security Evolving Threats

- Data Compromises/Computer Thefts
- Compromised Tax Professionals
  - Records used to generate ID theft claims mirroring actual taxpayer returns.
  - For 2017, 194 tax professionals (CPAs, enrolled agents, etc.) were compromised.
  - For 2018 (October 2017 to May 2018) 237 tax professionals were compromised.
- Compromised EFINs/PTINs



# Information Security Evolving Threats (cont.)

- Payroll Web-portals
  - Involves payroll web-portals used by employees to access/view their W-2s, change payroll withholding, and other payroll information.
  - 5 to 7 business entities are compromised per day.
  - 1000's of clients
  - Ongoing investigations.
- Other Threats



#### **News Releases**

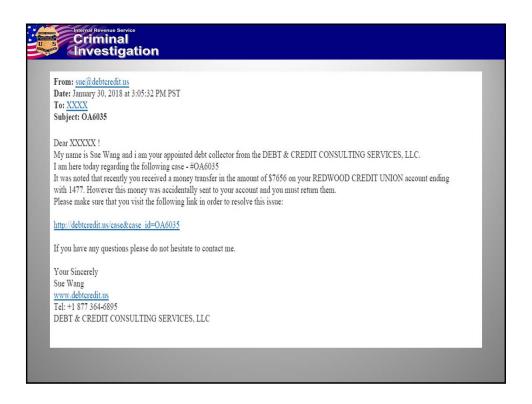
WASHINGTON – Seeing the emergence of a new filing season scam, the Internal Revenue Service today urged tax professionals to step up security and beware of phishing emails that can secretly download malicious software that can help cybercriminals steal client data.

Only a few days into the filing season, the IRS already identified a new scam that began with cybercrim nals stealing data from several tax practitioners' computers and filing fraudulent tax returns.

In a twist, the fraudulent returns in a few cases used the <u>taxpayers</u> real bank accounts for deposit. A woman posing as a debit collection agency official then contacted the taxpayers to say a refund was deposited in error and asked the taxpayers to forward the money to her.

This scheme is likely just the first of many that will be identified this year as the IRS, state tax agencies and tax industry continue to fight back against tax-related identity thieves. Because the Security Summit partners have made inroads against identity theft, cybercriminals have evolved their tactics to focus on tax professionals where they can steal client data.

Thieves know it is more difficult to identity and halt fraudulent tax returns when they are using real client data such as income, dependents, credits and deductions. Generally, criminals find alternative ways to get the fraudulent refunds delivered to themselves rather than the real taxpayers.







#### **Protect**

- Limit access to data and information
- Patch operating systems and applications
- Install/activate software and hardware firewalls on business networks
- Secure wireless access point and networks
- Set up web and email filters



### Criminal XDedic Marketplace

- Jan. 2018 Middle District of Florida announced seizure of the website.
- xDedic sold access to compromised computers worldwide and to PII of U.S. residents.
- Widely distributed network which utilized bitcoin to hide the locations of its servers and the identities of administrators, buyers, and sellers.
- The website facilitated an estimated \$68 million in fraud.
- Victims span the globe and all industries, including local, state, and federal government infrastructure, hospitals, 911 and emergency services, call centers, major metropolitan transit authorities, accounting and law firms, pension funds, and universities.
- Investigation led by FBI and IRS-CI.



#### Mitigating the Breach

- Contact IRS Stakeholder Liaison When Compromise Detected
- http://www.irs.gov/Businesses/Small-Businesses-&-Self-Employed/Stakeholder-Liaison-Local-Contacts-1
- Contact Impacted State Tax Agencies
- https://www.irs.gov/businesses/small-businesses-self-employed/state-links-1? ga=1.124839048.382356062.1475763178
- Federation of Tax Administrators at StateAlert@taxadmin.org
- Follow State Reporting Requirements (i.e. State Attorney General, State Consumer Protection Bureaus, State Police)
- File a complaint with the Internet Crime Complaint Center (IC3,) operated by the Federal Bureau of Investigation.
- Contact Local Police, US Secret Service, Other Law Enforcement
- Report Compromise to Federal Trade Commission https://www.identitytheft.gov/



### Return Preparer Fraud Investigative Results



#### BRIDGEPORT TAX PREPARER PLEADS GUILTY

- In April 2019, Rolando Russell pleaded guilty to two counts of aiding and assisting the filing of a false tax.
- Russell prepared approximately 1,820 tax returns for the 2013 2016 tax years through a tax return preparation practice he operated in Bridgeport.
- The returns claimed a total of approximately \$11.26 million in refunds, of which the IRS issued approximately \$10 million.
- Many of the returns included false Schedule C forms, Profit or Loss from Business.
- The losses attributed to Schedule C's totaled >\$22 million, resulting in a corresponding reduction of taxes owed of >\$6 million.
- For criminal purposes, Russell agreed to a tax loss of appx. \$1.5M.









# Guilty of stealing foster kids' identities, tax preparer gets 10 years in prison



#### Criminal Investigation

## BERLIN MAN PLEADS GUILTY TO PREPARING FALSE TAX RETURNS

- On May 2<sup>nd</sup>, GELIN STERLING pleaded guilty to 1 count of 26-7206(2).
- Sterling owned Sterling Tax Plus, LLC, a tax preparation business.
- Client returns included false mileage expenses, charitable donations,
   & other false items.
- Sterling has agreed to pay restitution of \$250,000 to the IRS.
- Many of his clients' filed returns will need to be amended.
- Restitution may be reduced as clients resolve their own tax liability.









## NAUGATUCK TAX PREPARER INDICTED FOR FILING FALSE RETURNS

- In Dec. 2018, ANA NUNEZ was indicted on 12 counts of filing false tax returns.
- She operated Nunez MultiServices, LLC, a tax return preparation service.
- From 2011 through 2016, Nunez routinely inflated income or created fictitious income; falsified expenses, including education and child care expenses, and falsified deductions, such as business mileage.
- At times, without her clients' knowledge, Nunez also falsely inflated information on her clients' returns in order to increase their refunds and then directed the excess funds to an account she controlled.









# San Dimas Tax Preparer Sentenced to Prison for Filing False Returns





#### **New London Tax Preparer Sentenced to Prison**

- In Jan. 2019, Yves Aubourg was sentenced to 1 year in prison & ordered to pay \$219,180 in restitution.
- Operator of Providence Tax Services.
- Falsified thousands of tax returns from 2011 to 2015.
- The tax loss was \$264,870, resulting from the fabricated education & business expenses, dependents & charitable contributions.



